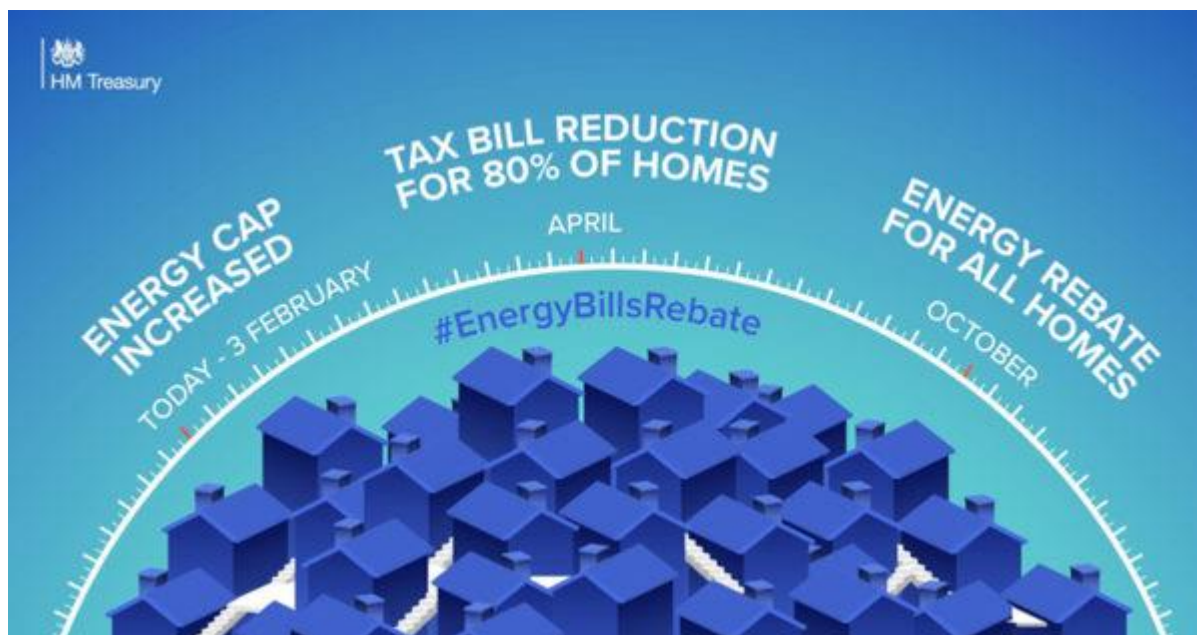




Apply for your Council Tax energy rebate

24 June 2022 [Money news](#), [News](#)

Customers who received a letter from us can now claim their £150 Council Tax energy rebate.

This week 10,000 letters went out from Epping Forest District Council to its Council Taxpayers in bands A-D who do not pay by direct debit, explaining how to claim their energy rebate.

Apply online by 10 July

The mailshot explaining how to claim the £150 rebate went out on Monday explaining that **applications must be made by 10 July** so that all payments can be made by 30 September.

The letter contains a QR code which links to an [application form on the council website](#), together with simple instructions on how to download the code and complete the form.

Help is available for those who are unable to do this because they do not have a mobile phone or internet access.

Simple process to apply

Councillor John Philip, Cabinet Member for finance said:

The Government is providing £150 to most households living in properties in Council Tax bands A, B, C and D and many of our Council Taxpayers who have direct debits with us have already received theirs.

The letters are to engage those customers who do not pay by direct debit. It is a simple process to apply for the rebate if they have access to a mobile phone and computer. But help is available for those customers who do not have such access.

Help for customers with no access to the internet

Customers who do not have access to the internet, so are unable to use online services can visit our welcome hub at the civic offices in Epping. Staff are on hand to assist in completing the application form.

In exceptional circumstances the £150 rebate will automatically be credited against a customer's Council Tax account.